



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Philip KORTUM et al.

Group Art Unit : 2645

Appl. No. : 10/058,785

Examiner : Ming CHOW

Filed : January 30, 2002

Confirmation No. : 4132

For : SEQUENTIAL PRESENTATION OF LONG INSTRUCTIONS IN
AN INTERACTIVE VOICE RESPONSE SYSTEM

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98 and supplemental to the Information Disclosure Statements that were filed on December 27, 2004, October 4, 2004, September 15, 2004, April 23, 2004 and April 29, 2002, Applicants hereby call to the Examiner's attention the following documents:

U.S. Patent No. 5,920,477 to HOFFBERG et al., which issued on July 6, 1999; and

U.S. Patent No. 6,778,643 to SHAFFER et al., which issued on August 17, 2004 from U.S. Patent Application No. 09/532,038 which was filed on March 21, 2000, the application having previously been called to the Examiner's attention in

the above-mentioned Supplemental Information Disclosure Statement that was filed on April 23, 2004.

Further to 37 C.F.R. § 1.98(a)(2)(ii), copies of the above-cited patent documents are not enclosed herewith. However, if any copies are needed, the Examiner is respectfully requested to contact the undersigned.

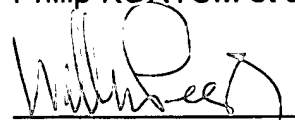
Applicants respectfully request that the Examiner consider the above documents and cite the same. The above-noted documents are listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the Merits has not issued in the instant application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the Merits has issued, and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. § 1.17(p), to the undersigned's Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to
contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Philip KORTUM et al.

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March 2, 2005
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